

Castlegate Owners' Association Inc.

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July 30, 2018

To Whom it may Concern:

This letter is being provided at the request of Sandie Miller, Administrator of Neighborhood Partners, regarding property management services provided by her company to the Castlegate Community where I have resided since 2012.

Over the past 4 years I have served as a member of the board of Castlegate Owner's Association, including my current role as president since September 2016. During my time both as a resident and board member I have witnessed the strong commitment of Neighborhood Partners to upholding and enforcing our community's regulations and covenants.

They are highly organized and efficiently communicate with both residents and board members via email, written communications and phone calls. Concerns from residents are appropriately shared with board members in a convenient manner during regularly scheduled meeting and when necessary via group email communications. Legal matters have also been effectively managed, and through their efforts our community currently has no active liens on any property.

I have also witnessed their efforts to help manage our association finances in a clear and transparent manner, including discoveries over the past year that have saved our community money on utility costs that pertained to another community. Collection of dues has been streamlined to be done online as well.

Neighborhood Partners has also played an active role in supporting our community events including festivals, fishing tournaments and clean-up events. I have been impressed to see Sandie and her staff not only at the official association business meetings, but also at these community social events to offer help support. I have no reservations at present in recommending their services to any interested community. Please feel free to contact me by phone or email with any questions.

Sincerely,

Nick McKernan
President 2016-2018, Castlegate Owner's Association